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Middleton Police Department



Annual Report

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Message from the Chief

Chief Troy Hellenbrand



Citizens of Middleton, Mayor Brar, Elected Officials, Police Commission Members, Public Safety Committee Members, City Administrator Mike Davis, fellow Department Heads and Police Department Staff,

On behalf of the men and women of the Middleton Police Department, I present you with our 2020 annual report.

2020 - I am not sure where to start or if I can come up with the proper words to describe what our community, Police Department, and our world went through within the past year. Who would have ever imagined in March of 2020, and as we were preparing for the warmth of the sun, the sounds of birds chirping, the growth of green grass, and all of the other joys that come with the spring season, that our world would be turned upside down with the arrival of Covid-19. Within days our new normal involved the wearing of a mask, nonstop hand washing, social distancing, and the fear of contracting a deadly virus which our world had not experienced in close to 100 years.

As with all of the changes that occurred in our personal lives with the arrival of Covid-19, the operations of the Police Department also changed overnight, and the way that we were used to interacting with the public was equally transformed. To limit exposure of our staff and our citizens to Covid-19, we started to take more calls for service, when feasible, by telephone. We also limited our response to EMS calls to only those which were the most life threatening and only after our staff had time to don the proper PPE gear. All of our amazing community outreach programs, ride alongs, and department tours were put on hold and our staff spent a considerable amount of time at the beginning and end of each of their shifts disinfecting workstations and squad cars. As a department, we spent a significant amount of time acquiring PPE gear, purchasing disinfectant wipes and hand sanitizer, and consistently updating our procedures to keep our staff, and the citizens we had contact with, as safe as possible from a virus we knew very little about at its early onset.

In late May, I along with many of you witnessed the horrible video which surfaced from Minnesota where members of the Minneapolis Police Department failed to provide the necessary medical aid to George Floyd while he was in police custody. As a nation we all agreed that the treatment of George Floyd, while in police custody, was appalling and not how our constituents expect members of the law enforcement profession to treat any member of our community. From this late May incident, calls for criminal justice reform were again at the forefront of many discussions as our nation experienced civil unrest like it has not seen in decades. The Middleton community also came together in July for an amazing event called United We Stand where citizens gathered to march and to bring awareness to equality issues in our very own community.

In 1985, the Middleton Police Department and our local school district developed a partnership and the first School Resource Officer was placed in our local schools to help build relationships with the youth in our community. Over the past 35 years our School Resource Officer program has evolved; however, its main purpose of community policing and building strong relationships with our local youth continue to be a major focus of the program.



As a former SRO I can tell you that this was one of the most fulfilling assignments I have held in my career and many of the relationships I built with the students years ago are still strong to this day. After the events throughout the spring, and calls for criminal justice reform, there was a request of the school district to complete a comprehensive review of our local School Resource Officer program to determine whether it was meeting the expectations of our school district community. Throughout the rest of 2020 the school district worked diligently to develop an unbiased evaluation tool to solicit feedback from those most impacted by our SRO program – students, staff, and parents. The hope is to have this evaluation completed in early 2021 with a recommendation going in front of the MCPASD School Board and Middleton City Council sometime in 2021.

The Middleton community saw calls for service decrease (21,308 in 2019 to 15,865 in 2020) and also a reduction in our overall crime rate (344 in 2019 to 284 in 2020); however, both of these were expected with the quick emergence of Covid in March. During the first two months of the pandemic the Police Department saw a significant drop in calls for service as our community navigated this worldwide virus and our normal activities were significantly impacted. In May, calls for service began to return to normal levels compared to previous years and for the remainder of 2020 our calls for service stayed relatively consistent to prior years. The Police Department did see an increase of calls related to mental health needs, drug and alcohol issues, and an approximate 60% increase in domestic abuse incidents. We believe the Covid-19 pandemic was a major factor in the increase which we observed in these areas.

Thank you to all of you who took the time during the past year to call, send an email or text, to drop off food and the amazing homemade cards, the waves, your kind words, and all of your support during this turbulent year. Whether you realized it or not, your support meant so much to all of us at the Police Department and helped us get through one of the most challenging years that the law enforcement profession has ever experienced. Contrary to what some in society would like everyone to believe, members of the law enforcement profession, and members of the Middleton Police Department are not the enemy - far from it. We at the Middleton Police Department, and the vast majority of the men and women who work in the law enforcement profession, are partners in making our communities a safe and welcoming place for everyone.

As we look forward to 2021, we are excited to get back to offering some of our amazing community outreach programs and building upon the relationships we have already established in our community. I look forward to the engaging conversations at our Citizens Academy, the smiles at our National Night Out Event, our friendly competition with the Fire Department at our annual Battle of the Badges event, and



the community coming together for our annual Good Neighbor Festival. As a department we have missed connecting with our community and look forward to seeing everyone in-person in 2021!

Lastly, as I mentioned in one of my messages to our community in July, I am disheartened by what I witnessed in our nation in the past year. I am unable to recall a time in my close to five decades of time on this earth that I have seen this much hate and divide in our country. I challenge everyone in the Middleton community to show more love, kindness and compassion towards everyone they encounter, listen more, and to do your part in being a good person who brings something positive to our community - we can and must do better in how we treat each other to bring our community and nation back together.

Thank you for taking the time to read our 2020 annual report, and please do not hesitate to reach out to me with any questions or concerns. If you are not already following us on our various social media platforms, Facebook, Twitter, Instagram, or on our department website, I would highly encourage you to do so to stay informed of important and timely department and community news.

Troy

Mission, Vision & Values

Make a positive difference in the quality of life in our community.

"We will be leaders in our community and among our peers. We will be a model for integrity, service, innovation and excellence."

As members of the Middleton Police Department, our personal and professional values reflect the core ideology of our organization. These are the deeply held principles to which we are committed and which will not change over time. These values are what our organization lives and breathes, and are reflected in all of our efforts and activities.

Integrity: We recognize the complexity of police work and exercise discretion in ways that are beyond reproach and worthy of public trust. We are honest in words and deeds. We demonstrate self-discipline, particularly when no one is watching or listening.

Respect: We treat everyone in our community and workplace with courtesy and dignity. We are committed to a work environment that is safe and open. We recognize and foster the individual talents and strengths of our fellow employees, and we celebrate their successes.

Diversity: We recognize that respecting the inherent differences in individuals is essential to creating an inclusive organization and community.

Trust: We believe in the reliability, truthfulness, ability and strength of those around us, and we strive to be trustworthy in all of our words and actions.

Synergy: We work together to accomplish more as a team than we can individually.

Leadership: We seek to positively influence others to achieve goals that meet the needs of our organization and community. We accept our responsibility as leaders within the community and strive to be a model among law enforcement agencies.

Professional Development and Growth: We recognize that our employees are our most valuable asset and we are dedicated to their mental and physical well-being. We constantly strive to provide opportunities for all of our employees to enhance their personal growth and job satisfaction. We recognize that this is a shared responsibility and we encourage and support the initiative of all employees to seek out and obtain individual training and education.

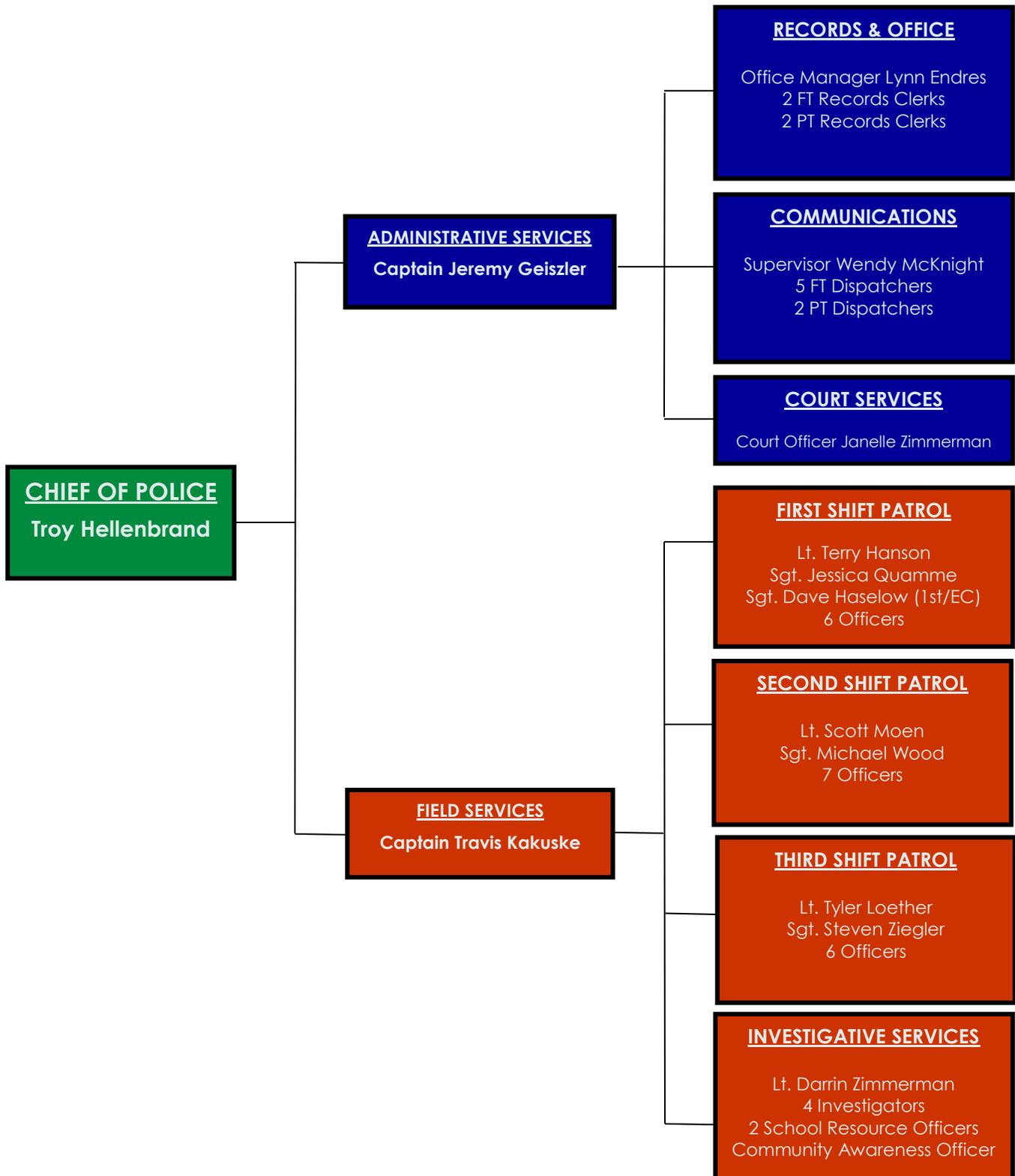
Dependability: We consistently and reliably provide quality service to our community, allied organizations, and fellow employees, as partners in the task of policing.

Accountability: We are each responsible for the quality of our performance and for the reputation and morale of the department. We are committed to conducting ourselves in accordance with our Oath of Honor.

Competence: We are prudent stewards of the public's grant of authority and resources. We are knowledgeable and proficient in the use of police strategies and skills and we meet or exceed contemporary professional standards for service and performance.

Courage: We accept our moral responsibility to take action against injustice and wrong-doing. We will exercise fortitude in the face of danger and stand resolute against actions which compromise our values.

Organizational Chart



Department Awards

Captain Travis Kakuske



In 2020, the Middleton Police Department awards process looked a lot different due to Covid-19. Typically, each May during National Police Week we recognize members of the department for exceptional work at our annual awards event. It was not possible to host such an event in 2020, but we still acknowledged our employees' accomplishments last year by presenting them with their awards at our shift briefings over the summer.

LIFE SAVING AWARDS

Officer Jesus Gama

On February 14, 2020 at 4:39 PM, MIPD officers were dispatched to the 3400 block of Marino Court for a report of a person not breathing. Officer Gama was first to arrive on scene by several minutes and discovered a male subject lying on the living room floor who, upon assessment, was not breathing and did not have a pulse. Witnesses denied that the victim had used any drugs, but Officer Gama immediately delivered a dose of Narcan. He then began giving chest compressions and after a short time the victim started gasping for air. Officer Gama again checked for and was able to locate a pulse, but his breathing remained ineffective until additional rounds of Narcan were delivered. The patient eventually regained consciousness while still at the scene and made a full recovery.



Officer Gama was also issued a Lifesaving-Narcan award in 2020. After being dispatched to a crash at Parmenter St. and Highway 12, Officer Gama observed that the driver was unconscious, having difficulty breathing and her face was turning purple. Officer Gama immediately ran back to his squad and got his Narcan kit. He pulled the victim out of the car and delivered a dose of Narcan. After several minutes, she regained consciousness but was very confused and admitted to taking some "painkillers" shortly before the accident. She made a full recovery.

Detective Dan Jones, Officer Dan Withee and Officer Matt Jacobs

On February 7, 2020 at 9:10 AM, MIPD officers were dispatched to a business at 1600 Aspen Commons for an employee who was down and not breathing in the break room. Officer Withee was the first to arrive on scene and upon entering the building observed Detective Dan Jones, who was off-duty at the time and there on personal business. Nonetheless, Detective Jones followed Officer Withee to the location of the medical emergency and began assisting.

When they arrived, the patient was unconscious, pulseless, and their skin was turning blue. Detective Jones prepped a dose of Narcan and delivered it to the patient's left nostril. He then began chest compressions. Officer Withee assisted with chest compressions and also provided rescue breaths. Officer Jacobs soon arrived on scene and assisted with several rounds of chest compressions. The patient eventually regained consciousness while still at the scene and ultimately made a full recovery thanks to the efforts of these officers.



Lieutenant Scott Moen and K-9 Officer Howard Statz

On May 20, 2019 at 8:33 PM, MIPD officers were dispatched to the 8200 block of Forsythia St. for a 60-year-old subject who was not breathing. Officer Statz arrived on scene first and confirmed that the patient was not breathing and did not have a pulse. He cut open the patient's shirt and immediately began chest compressions. Lt. Moen arrived soon after and together they activated and connected the AED. They also took turns providing chest compressions until



EMS arrived. Multiple AED shocks were delivered to the patient after EMS arrived. Eventually, he regained a pulse before leaving the scene and was transported to the hospital. Upon following up after the incident, Lt. Moen learned that the patient had made a full recovery and was back home from the hospital.



Officer Ryan Roettger

On August 12, 2019 at 3:30 PM, MIPD officers were dispatched to an unknown Kwik Trip store in Middleton for a report that a male was overdosing at the gas pumps. The caller was receiving secondhand information and did not know which Kwik Trip the victim was located. Five minutes later, Officer Roettger located a 34-year old male overdosing at the gas pumps at the 7508 Century Ave. location. Officer Roettger assessed the patient and determined that he was unconscious, his skin was turning blue, and he was not breathing. Track marks were observed on the victim's arm. Initially acting by himself before backup officers or EMS arrived, Officer Roettger retrieved the Narcan kit from his squad and delivered a single dose to the patient. He also began the critical step of providing rescue breaths. The patient eventually regained a pulse, started breathing again, and became conscious while still at the scene. He made a full recovery.



Officer Tim Francis



On September 20, 2019 at 1:20 AM, MIPD officers were dispatched to the area of Parmenter Street and Century Avenue for a report of a man "on the ground passed out and possibly intoxicated." As officers responded to the area, Officer Francis checked an apartment complex in the 7400 block of Century Avenue and found the victim unresponsive with labored breathing lying on his back in the parking lot. Upon assessment, the victim had a pulse but was unconscious with pinpoint pupils. Recognizing the signs of an overdose, Officer Francis obtained the Narcan kit from his squad, delivered one dose, and also gave

him a sternum rub. The victim then became responsive and verbal. He eventually made a full recovery. Officer Francis was presented with a Lifesaving-Narcan award.

Officer Cesar Salinas

On August 22, 2019 at 2:44 AM, MIPD Officers were dispatched to a parking lot in the 7400 block Century Ave. for a possible overdose. The caller reported a man down and foaming at the mouth. Officer Salinas arrived on scene, recognized the signs of an overdose, and quickly retrieved the Narcan kit from his squad. He delivered a single dose of Narcan to the patient's

right and left nostrils as trained. EMS arrived soon after and continued lifesaving measures. The patient was eventually transported to UW Hospital where he made a full recovery. Officer Salinas was presented with a Lifesaving-Narcan award.



SIGNIFICANT ANNIVERSARIES

The following Middleton PD employees recently celebrated a significant employment anniversary and were recognized in the summer of 2020:

Detective Patty Faust – 30 years
Office Manager Lynn Endres – 25 years
Lieutenant Darrin Zimmerman – 20 years
Dispatcher Tim Hoeksema – 15 years
Officer Julie Carbon – 10 years
Officer Jesus Gama – 5 years
Officer Matt Jacobs – 5 years
Officer Ryan Roettger – 5 years
Officer Howard Statz – 5 years
Officer Dan Withee – 5 years

EXCEPTIONAL PERFORMANCE AWARDS

Detective Kathleen Riffenburg, Dispatcher Keith Cleasby, and Dispatcher Tim Hoeksema



The annual “Battle of the Badges” charity softball game between the Middleton Police Department and Middleton Fire Department began in 2012. While there are many volunteers and contributors that help make Battle of the Badges happen, a small number of MIPD

employees have stood out and make the event a success year after year.

Since the event began, **Dispatchers Keith Cleasby and Tim Hoeksema, as well as Detective Kathleen Riffenburg**, have spent countless hours each year planning, partnering with the fire department and local businesses, seeking volunteers, organizing alternate fundraisers, creating awareness about the event, organizing the event's 5K, and much more! Without these three individuals, the event would not have grown to what it is today and become so successful. They were each presented with an Exceptional Performance Award in 2020.



GOOD NEIGHBOR AWARDS

Robert Shaffer was presented with a Good Neighbor Award by the department for his assistance on a call in the summer of 2019. During that incident, two officers were having difficulty controlling an individual in their backyard who was going through a mental health crisis. Robert, who lives nearby and saw what was going on, noticed that the officers needed help and immediately lent a hand until additional officers arrived. The officers were very grateful for Robert's assistance that day, as he was able to help keep the situation under control.



James Blodgett, Michael Talley, and Heikki Heikkinen, employees of the Middleton-Cross Plains Area School District, were nominated by the department for a Good Neighbor Award for their continued service and for fostering a strong and collaborative partnership with our police department. Our relationship with the school district is vitally important and improves the safety of our schools. Below, James Blodgett is presented with his award from Chief Hellenbrand and Captain Kakuske.



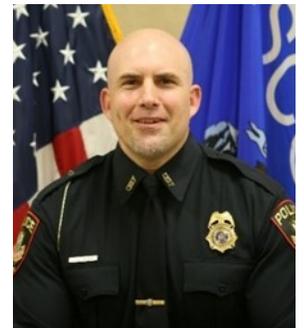
Bruce and Mary Heise were recognized with a Good Neighbor Award for their generosity in allowing our department to dispose of some dangerous materials on their farm in the summer of 2019. Following the accidental detonation of some explosives at a Middleton residence, a number of harmful materials were left behind that needed to be disposed of.



Bruce and Mary Heise allowed law enforcement to use a remote area of their farm for this purpose, which was the best option we could have asked for and helped keep everyone safe!

STAFF CHANGES

In 2020, there were several significant changes to the makeup of the command staff of the Middleton Police Department. In January, following an external hiring process, the Middleton Police Commission selected Captain **Troy Hellenbrand** to replace Chuck Foulke as the next Chief of Police following his retirement. Chief Hellenbrand has been with



the department since 1999 and in that time has served in numerous roles, including Patrol Officer, Detective, School Resource Officer, Patrol Sergeant and Detective Sergeant, and since 2014 had been in the role of Captain. His promotion to Chief was effective January 16, 2020.

In March of 2020, Sergeant **Travis Kakuske** was promoted to the rank of Captain, replacing Captain Troy Hellenbrand after he was named Chief. Captain Kakuske has been with the department since 2005 and has served as a Patrol Officer, School Resource Officer, Detective, and Patrol Sergeant. Captain Kakuske has a Master's Degree from the University of Wisconsin – Platteville. He now serves as the Operations Captain, which oversees our field services division.



In March of 2020, Officer **Steve Ziegler** was promoted to the rank of Sergeant. Sergeant Ziegler has been with the Middleton Police Department since 2012 and has served as a Patrol Officer and Field Training Officer. He is also very active on our department's Special Response Team and training team. He holds a Bachelor's Degree from the University of North Dakota. Sergeant Ziegler is currently assigned to 3rd shift.



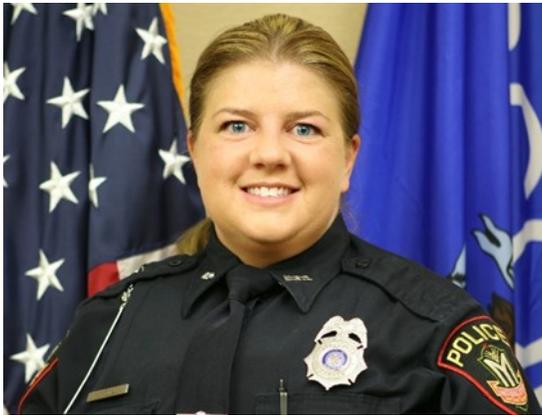
Effective October 1, 2020, the Middleton Police Commission approved the promotion of Sergeants Terry Hanson, Darrin Zimmerman, Scott Moen, and Tyler Loether to the rank of Lieutenant. One Lieutenant was placed on each of the three primary shifts, as well as our Investigative Services Bureau. This was a reclassification, so no new positions were actually added. Including Lieutenants in our command staff helps better establish a chain of command within each shift, rather than having two equally ranked Sergeants as we had done previously. This will also free up our patrol Sergeants to spend more time out in the community mentoring our officers and supervising calls, while the Lieutenants will focus on more of the office-driven tasks.

Lt. Terry Hanson began his career with the Middleton Police Department in 1992. He has a Bachelor's Degree in Criminal Justice Administration from Mount Scenario College and has been a Sergeant since 2005. Lt. Hanson now supervises 1st shift.



Lt. Darrin Zimmerman joined the Middleton Police Department in 1999 after starting his career with the Shorewood Hills Police Department. Lt. Zimmerman graduated from UW-LaCrosse with a Bachelor's Degree in Sociology and Public Administration and was promoted to Sergeant in 2008. Lt. Zimmerman was assigned to our Investigative Services Bureau as a Detective Lieutenant, where he supervises four Detectives, two School Resource Officers, and the Community Awareness Officer.

Lt. Scott Moen joined the Middleton Police Department in 2009 after starting his career with the City of Whitewater Police Department. Lt. Moen has a Bachelor's Degree in Political Science from UW-Madison and was promoted to Sergeant in 2014. Lt. Moen is now assigned to 2nd shift.



In December, Officer **Jill Tutaj** was named the next permanent Detective at our department, replacing Detective Patty Faust, who retired. Detective Tutaj has been with our department since 2001 and has prior experience as a Patrol Officer, Field Training Officer, School Resource Officer, Community Awareness Officer, and was most recently assigned to our temporary rotating Detective position. Detective Tutaj will be assigned full-time to our Investigative Services Bureau and works the early cover 11:00 AM to 7:00 PM shift.

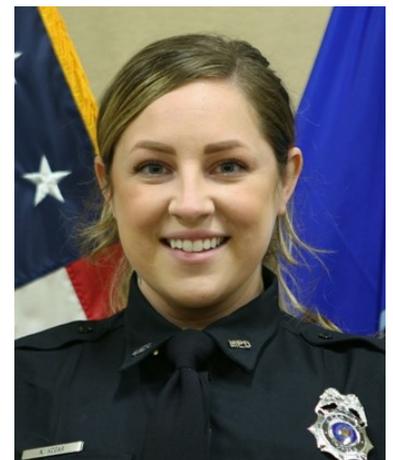
NEW HIRES

Dustin Hodgson was hired as a police officer with our department on September 28, 2020.



Officer Hodgson previously worked for the Fond du Lac Police Department for 18 months prior to coming to Middleton. He holds a Bachelor's Degree from Marion College, where he also played baseball. Officer Hodgson recently completed his field training and is currently assigned to 2nd shift.

Following our 2020 officer recruitment, **Aleesha Kozar** was hired as a police officer on January 25, 2021. Officer Kozar previously worked in the private sector before coming to our department. She has a Bachelor's Degree from the University of Wisconsin – Madison and completed the police academy at Madison College in December. Officer Kozar is currently in the second phase of our field training program on 3rd shift and is scheduled to begin solo patrol in June.



RETIREMENT

In December of 2020, **Detective Patty Faust** retired from our department after 31 years of dedicated service. Detective Faust truly made a difference in her career, having worked in many different areas including Patrol Officer, School Resource Officer, Field Training Officer, Acting Shift Commander, Evidence Technician, and since 2006 as a full-time Detective where she specialized in sensitive crime investigations. Detective Faust will be sorely missed and we wish her well in retirement!



Significant Incidents

Captain Travis Kakuske



MI20003019 – Armed Robbery – Smoothie King – 2019 Deming Way

On February 27, 2020 at 5:55 PM, Middleton officers responded to an armed robbery at the Smoothie King located at 2019 Deming Way. A handgun was displayed during the robbery and the suspect fled on foot. Middleton Detectives responded to the scene and after several days of aggressive follow-up were able to identify a suspect. Approximately one week later, **Christopher Montinguisse** was arrested for Armed Robbery related to

this incident and taken to jail.



MI20004789 – Child Abuse - 7500 block of Rohlich Court



On April 4, 2020 Middleton police were called to this address to investigate alleged abuse to three children (ages 1-3) in the home. The original suspect in the case was the children's father. The children were seen by pediatric doctors, who confirmed injuries related to abuse. Detectives found in-home surveillance cameras that showed both the mother and father had been abusing the children in a very violent manner. Both **Jeremiah M. Jensen** and **Reava M. Jensen** were arrested on multiple counts of Child Abuse and Child Neglect. Both were taken to the Dane County Jail and the

children were turned over to Dane County Human Services.



MI20009211 – Attempted Abduction – 5300 block of Century Avenue

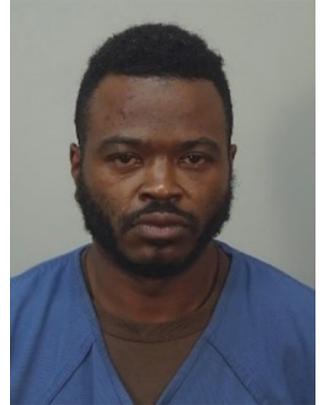
On July 30, 2020 at 11:49 AM, our department responded to the report of an attempted abduction of a 12-year-old female in the 5300 block of Century Avenue. Officers and Detectives immediately responded and spoke with the victim, who claimed she had been



taken without her consent to a nearby secluded area by an unknown adult male wearing a mask. After diligent follow-up, Detectives eventually learned that the juvenile was not being truthful, had not been abducted, and the person that she left with was someone known to her. This case generated a great deal of public concern and police resources due to its serious nature and fortunately it was quickly resolved within a matter of days.

MI20009720 – Shots Fired – 3000 block of Northbrook Drive

On August 8, 2020 at 11:34 PM, the Middleton Police Department responded to several reports of shots fired in the 3000 block of Northbrook Drive. Multiple shell casings were located at the scene. No injuries were reported, but in the days following the incident a homeowner on Northbrook Drive discovered a bullet hole through their bedroom window. The night of the call, responding officers observed a vehicle quickly leaving the area occupied by **Leander H. Jones III**. After further investigation, Detectives developed probable cause to arrest Jones for Recklessly Endangering Safety and Felon in Possession of a Firearm related to this incident.



MI20012405 – Burglary – Pit Stop Express – 3303 Parmenter Street



On Friday, October 2, 2020 at 4:50 AM, Middleton officers responded to a burglar alarm at the Pit Stop Express located at 3303 Parmenter St. An alert officer who was responding observed a suspicious male leaving the area on his bicycle, who then fled upon attempted contact. The officer pursued the suspect on foot and eventually detained **Nathan McIntyre**, who had merchandise from the store on his person. It was also discovered that the store's front door glass had been broken and entry made. McIntyre was jailed on burglary, resisting/obstructing an officer, and possession of burglary tools charges.

MI20013014 – Stabbing – 2128 Allen Boulevard

On October 16, 2020 at 10:10 PM, officers were dispatched to a stabbing that occurred outside 2128 Allen Blvd. The first officer on scene located the victim with a significant but non-life-threatening stab wound to his abdomen. Officers obtained detailed statements from witnesses and the victim about the suspect, who fled in a vehicle. Information about that car was sent to area law enforcement and a short time later a Town of Madison officer spotted it being driven by **Eddie Monroe**, 35, of Madison. Evidence seen in the vehicle tied Monroe to the Middleton stabbing. Monroe was arrested for Second-Degree Recklessly Endangering Safety and booked into the jail.



Canine Program

Lieutenant Scott Moen



2020 was an interesting year for the K9 Unit. One of the team's favorite activities, meeting with friends and supporters, was put on hold because of the Covid-19 Pandemic. K9 Szeci started 2020 meeting with several school and Girl Scout groups, where he was able to show off his skills. Unfortunately, these activities were short lived and they were put on hold during

quarantine.

K9 Szeci had a productive year in his patrol capacity. He was deployed over 45 times. A majority of those deployments were for tracks or narcotics



investigations. K9 Szeci and Officer Statz were able to use the extra free time during the pandemic to continue to sharpen their skills and grow as a team. They were able to log over 300 hours of training in 2020.

K9 Szeci is a big part of the police department family and loves wandering around the building looking for people to play with (and drool on). His never-ending energy and joyful demeanor never fail to lighten the mood and brighten the room. This was even more evident during the daily stressors of the 2020 pandemic. The team is very excited for the upcoming 2021 year and will get back meeting our great community and being more active once restrictions allow.



Neighborhood Officers

Sergeant Dave Haselow



The Middleton Police Department is continuously working with community stakeholders to problem-solve when concerns arise. The city of Middleton is broken down into 12 neighborhoods, with one police officer assigned to one or more neighborhoods. This officer works daily in that neighborhood and becomes familiar with the community and stakeholders so he/she can respond quickly with appropriate resources.

In 2020, our neighborhood officers worked on 21 Neighborhood Projects. In one case, a hotel was experiencing problems with customers renting rooms to use for nefarious activities or to host large parties that were unmanageable and unruly. The neighborhood officer responded by meeting with the hotel's general manager to implement a proactive approach in preventing further problems. The hotel began using new approach to make their hotel less attractive for undesirable activities. This new approach drastically lowered the number of calls for service at that location and improved the experience for the hotel employees and guests.

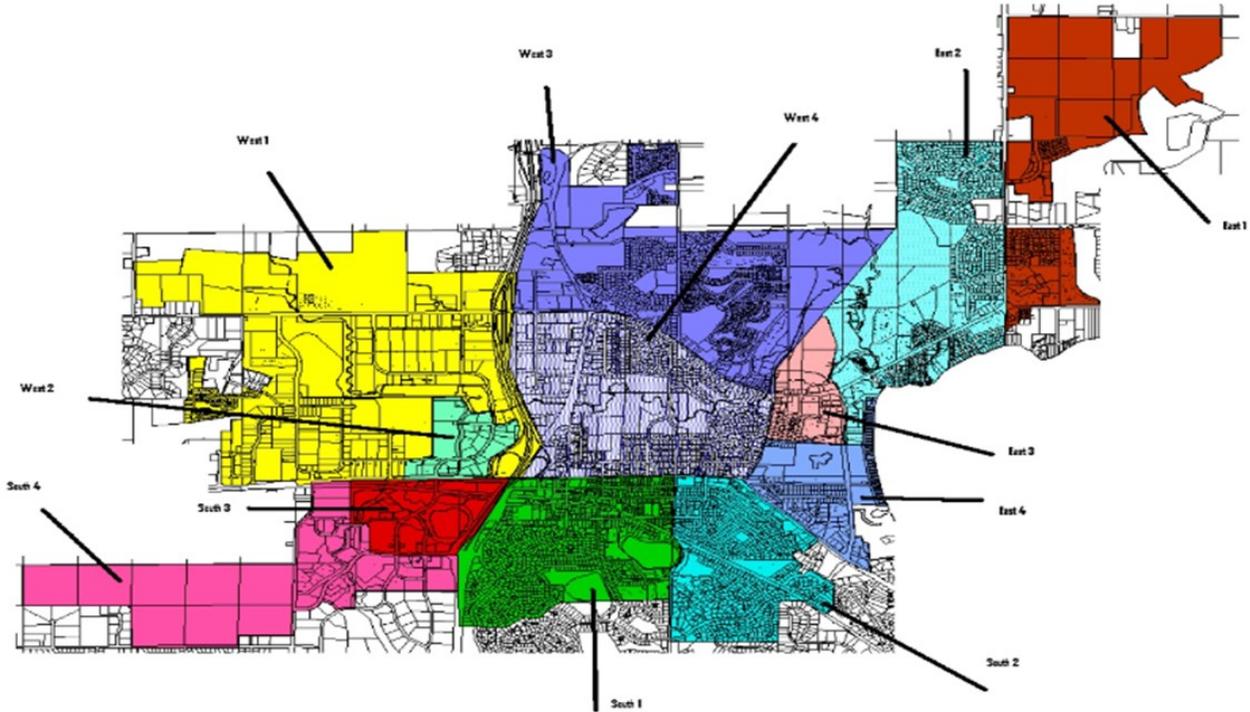
Officers who work third-shift (11pm to 7am) are also involved in our Community-Policing effort as each of them is assigned a tavern as part of their neighborhood. These officers can often be found conducting bar-checks and staying familiar with the owners and employees. This allows the police department to quickly identify any concerns at taverns and work with community members, bar owners, and employees to address issues at our establishments in Middleton.

In 2021, an officer will be assigned to apartment complexes with a high population density or high volume of calls for police services. These officers will be connecting with management and residents to improve our response to their needs.

Arbor Lakes	Officer Cesar Salinas
Forest Harbor	Officer Costin Turtureanu
Meadow Ridge	Officer Jesse Sellek
Market West	Officer Kim Wood
Spring Tree	Officer Nick Stroik

Our neighborhood district map can be found on our website at www.middletonpd.com under Community Programs. If you have any questions for me, please contact me at dhaselow@ci.middleton.wi.us or at 608-824-7321.

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Crisis Intervention Team

Sergeant Dave Haselow



The COVID pandemic of 2020 posed some challenges and obstacles to those in our community who live with mental health disorders. The Middleton Police Department responded to this ongoing, stressful environment by improving our response to those with mental health concerns.

The Crisis Intervention Team was originally created to train officers to help our mental health consumers who were in the midst of a mental health crisis and needed immediate, professional help to prevent them from injuring themselves or others. Officers on our CIT have received specialized training to develop positive relationships and confidence with mental health consumers, improve our referral and treatment of people with mental illness, avoid unnecessary use of force, and improve overall safety.

The Middleton Police Department recognizes that mental health is a continuous health condition that many in our community treat and live with on a long-term basis. Our goal is to be an option for someone to get assistance before they are in crisis--to have a trusting relationship that allows us to help them get the services they need. We assist individuals in our community who are in need of mental health services, are displaying signs of mental instability and are potentially unsafe. We are always working to establish relationships and help mental health consumers navigate their way through the mental health system.

Our Crisis Intervention team consists of the following 19 officers:

Officer Matt Jacobs	Officer Kim Wood	Officer Gerald Kapinos	Officer Tom Wilson
Officer Costin Turtureanu	Officer David Schultz	Officer Cesar Salinas	Officer Slobodan Rozic
Officer Julie Carbon	Officer Tim Francis	Officer Jesus Gama	Officer Howard Statz
Officer Jake Ungerer	Officer Nick Stroik	Detective Mark Anderson	Detective Jill Tutaj
Sergeant Jessica Quamme	Sergeant Mike Wood	Sergeant Dave Haselow	

In 2020, our mental health team worked with 28 mental health consumers and/or their family members to help them navigate the mental health system. In most cases, our officers were able to assist each individual in crisis to a positive resolution using appropriate resources.

If you have any questions about Middleton Police Department's Crisis Intervention Team, please contact me at dhaselow@ci.middleton.wi.us or 608-824-7321.

School Resource Officers

Officer Kenneth Chung, Middleton High School



I started this year motivated to continue the significant progress we made at the high school. MHS administrators, Deans, and I put most of our focus on engaging students that have not performed well in school, making sure every student felt connected, and creating a safe and understanding atmosphere for students to flourish. Unfortunately, the unexpected events of the pandemic brought all of our efforts to a sudden stop as our school year ended in March of 2020.

School Resource Officer programs throughout our country, and even here locally, came under a great deal of scrutiny in response to the George Floyd tragedy which occurred in May. Those calling for police reform questioned the importance of School Resource Officers in our local schools and requested the Middleton-Cross Plains Area School District to complete a comprehensive review of our SRO program. For the remainder of 2020, the MCPASD worked diligently to develop an unbiased review process to determine if our community wanted to maintain the current SRO model, make any changes, or to abolish the program completely.

In 2021, and if the community allows us to keep our SRO positions, I will continue to focus on what I am passionate about and do best—engage our students and show them compassion. High School can be a tough and challenging time. The social groups are sometimes hard to navigate, students are at different points of their physiological changes, and there are various academic and athletic demands. In the whirlwind of this confusing period in an individual's life, I want to be a constant and consistent resource that any student can depend on. Regardless of sex, gender, beliefs, or interests, I will be in the office prepared to listen and care for any student that needs it.



Officer Rich O'Connor, Kromrey Middle School

I stepped in as the substitute SRO at Kromrey on November 18, 2019. I knew it would be a short term assignment and I wanted to make the most of it. My main goal was to make connections with the students, to keep them safe, and to be someone they could turn to whenever they needed something.

After spending three years as the High School SRO, I learned how important it was for students to have positive interactions with the police. I made it a priority at Kromrey to greet the students at the front door every morning and to see them out at the end of each day. I instituted "Fist

Bump Friday" which was a favorite interaction of mine, and most students. I made every effort to be in the hallways at each passing time and to be in the lunch room for every lunch period. These were times when I got to interact the most with students in a very candid, unstructured environment. I made such strong connections with so many students in my short time there. I had many students who made regular appointments with me just to check in, or to get help with homework, or to confide in me if they were having problems in school or at home. I also did several home visits for students who were struggling just getting to school, in an attempt to help them succeed.

I did many classroom talks that were mostly informal question and answer sessions. I helped with safety drills at Kromrey and Sauk Trail. I went to school dances and every other event I could, and even presided over a mouse wedding, which is an annual tradition at Kromrey.

My time was cut short in March of 2020 when the schools were forced to close because of the pandemic. I was sad I did not get to say goodbye to many students, but I still keep in touch with several of them today. My position as SRO was definitely the highlight of my career.

Traffic Safety

Sergeant Jessica Quamme



Traffic safety looked a little different this year due to the Coronavirus Pandemic. Most people were working from home or not working at all. Only essential employees were traveling to and from work every day, leaving our roadways fairly empty in the beginning of the pandemic. Traffic volume has since increased, but is still not where it was prior to the pandemic.

In 2020, our Department was part of a county wide Seatbelt Enforcement grant. Our Department received \$14,000 in federal funds to place more officers on the road and enforce the mandatory seatbelt law. During this grant period, we adopted a zero tolerance policy for unrestrained drivers and occupants during all motor vehicle stops. The Seatbelt Grant provided 208 extra hours of enforcement focusing on seatbelt compliance. Our Seatbelt Grant ran from October 2019 – September 2020, with a break from March – June due to the pandemic. Officers working the grant made 161 additional enforcement stops, issuing 208 citations, 52 of those citations for seatbelt violations. Officers working the grant also issued 99 traffic warnings.

Our Department also participated in the Special Enforcement Periods of “Drive Sober,” “Click it or Ticket,” and “Booze and Belts.” Participation in these enforcement efforts makes our department eligible for a drawing to win grants to purchase equipment needed for traffic safety.

We received numerous complaints via the online Traffic Complaint form again this year. Each of these complaints were examined, and the necessary follow-up was completed to address each concern. Most of the complaints the department received this year were speeding complaints. The department has the option of either deploying the speed awareness trailer or placing speed data collection boxes. The speed awareness trailer was deployed around the city on numerous occasions this year. The speed awareness trailer gathers data on speeds and notifies drivers of their speed in an educational effort to reduce speeding. The speed data collection boxes are devices that are placed where we have received a speeding complaint. The speed data collection boxes collect data for one week on speeds in a specific area. The speed data collection boxes provide the department with data to determine whether or not speeding is a concern in that area before putting limited resources out to enforce the speed limit.



There were 324 reportable crashes in 2020 (including one fatal crash), compared to 493 in 2019, a 34% decrease. This decrease is most likely due to the Coronavirus Pandemic and people staying home or working from home.

In total, Officers conducted 2487 traffic stops issuing 1,714 traffic citations, and 1,612 warnings in 2020. This included 139 Operating While Intoxicated arrests, eight of which were for Operating with a Detectable Amount of Restricted Controlled Substances, two violations of Absolute Sobriety, and 20 citations for Transporting Open Intoxicants in a Motor Vehicle.

Community Awareness Programs

Officer Tom Wilson



My name is Tom Wilson and I am currently the Community Awareness Officer for the City of Middleton Police Department. I have been with the Middleton Police Department for 18 years, with the majority of this time assigned as a patrol officer, but I also previously served as the Kromrey Middle School Resource Officer.

2020 was a year we have never experienced before. Lack of in person contact made community outreach extremely difficult, but we were still able to hold some events, all of which received high praise and feedback.

The **Middleton Community Police Partnership**, MiCoPP, is a local Non-Profit organization that is compiled of Middleton citizens, business owners and employees, as well as one member of the Middleton Police Department; the Community Awareness Officer. The main goals of this organization are to not only form community partnerships to lessen the burdens of government through volunteer activities, but also to combat community deterioration through community awareness programs, events and activities.



It is through this organization that we are able to put on and sponsor many of our special events throughout the year. 2020 was no different, just that our events were a little different than in years past.

National Night Out Neighborhood Parade

We unfortunately had to cancel our biggest and most popular yearly event, our National Night Out. This event is held at Lakeview Park and usually draws well over 1,000 people. In it's place,

we did a first responder neighborhood parade. The parade allowed residents to stay safe at their homes and greet and wave to first responders as they came through their neighborhood.



Halloween Drive Through Event

On Halloween Day, we hosted a drive through trick or treat event in the police department's parking lot. Families were able to drive through the lot and get bags filled with candy and other Halloween themed items. This event far exceeded our expectations, as we had a steady line of cars for the entire two hours! It was great to see all of the families and kids in their costumes.



Stuff the Squad for M.O.M.

In November, we did a stuff the squad food drive for the Middleton Outreach Ministry at Pick n Save. We had tremendous community support and were able to collect a large amount of food, supplies, and monetary donations. All of these donations were then given to M.O.M.



Shop with a Cop

In December, we again participated in our annual Shop with a Cop event. Although this year we could not take kids shopping in person with us, we were still able to obtain their Christmas lists and shop for five deserving kids and their families. After shopping, we then wrapped the gifts at the police department, and then personally delivered the gifts to the families. This event is made possible by funds donated to the Community Awareness Fund and to Shop with a Cop – Dane County.



Santa Claus Neighborhood Parade

Since most kids were unable to go out and see Santa Claus, we decided to bring Santa to them. In late December, we organized a Santa Claus parade throughout the city. Kids were able to come out and wave to Santa Claus and first responders as they drove through the city. This event also had great turnout and put many smiles on kids' faces!





The above events highlight just a few of the community events we participated in or were involved with in 2020. We hope in 2021 we will be able to get back to more in person events, even if they may be done a little differently. Some of these events include our Citizen Academy, Cops and Bobbers event, National Night Out, and Battle of the Badges charity softball game amongst many others.

Communications Center

Supervisor Wendy McKnight



The COVID-19 pandemic brought a unique and completely unprecedented set of circumstances to our Communication Center operations. Dispatchers adapted their call taking questions to include ones about COVID-19 symptoms and exposure so that first responders would be better prepared.

They answered a multitude of phone calls from citizens with questions about public health orders and community services. They also saw a measurable increase in callers in crisis reaching out for help as they navigated through the fear and uncertainty before them.

As a team, we were also challenged with how to best protect a small group of dedicated dispatchers who staffed the same room in a 24/7 environment. The Communication Center was closed to all non-dispatch personnel. Dispatchers disinfected their shared work spaces before and after their shifts and were vigilant with monitoring their own health, knowing the impact an extended and contagious illness would have on our team. Despite the pressures of very uncertain times, the Communication Center team showed incredible teamwork and resiliency in 2020. Everyone is looking forward to better days ahead.



Communication Center Phone Stats - 2020	
Total Calls Handled	28,844
Incoming Non-emergency	21,398
Incoming 911 & Wireless 911	2,200
Busiest Day of the Week	Wednesday
Busiest Hours of the Day	1:00pm - 3:00pm

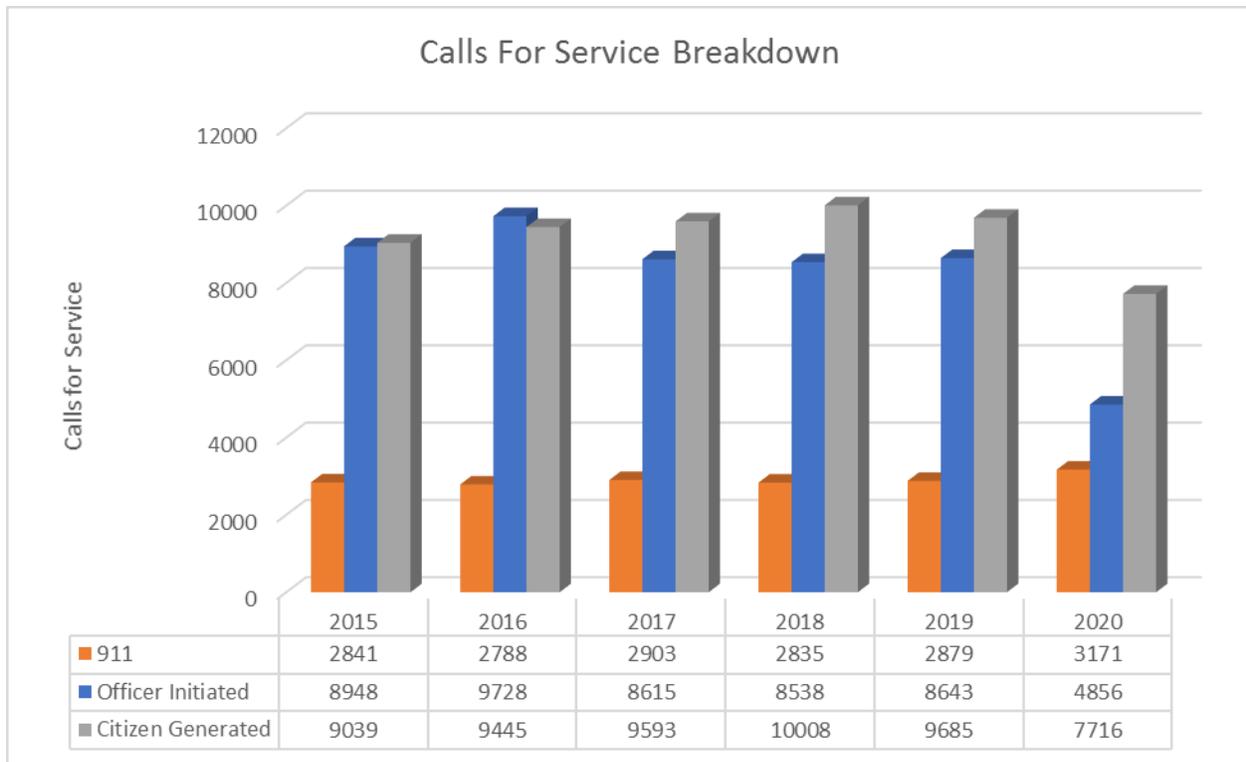
Department Statistics

Captain Jeremy Geiszler



The COVID pandemic had a significant impact on everyone in 2020, and it was no different for the Middleton Police Department. Although the number of 911 calls increased, the overall number of calls for service decreased significantly as most citizens remained in their residences for several months. Additionally, our officers decreased self-initiated activity to limit the potential of spreading the disease. Overall, there were no significant changes in the crime rate when compared to 2020.

One other significant change for our department was a transition to a new records management system. In addition to switching records systems, we also moved away from Uniform Crime Reporting (UCR) to National Incident-Based Reporting System (NIBRS) in the fall. NIBRS is a more accurate account of incidents which collects much more detailed information. If you would like to learn more about NIBRS, please follow this link <https://www.fbi.gov/services/cjis/ucr/nibrs>.



The following two charts and associated heat maps identify the addresses which have the greatest number of calls for service throughout the year. These are broken down by calls that were generated by citizens and calls generated by 911. Most of these calls do not result in a significant police response, but the numbers show how a single address can lead to a considerable use of police resources.

Top Locations of Citizen Generated Calls for Service - 2020		
Meadow Ridge Apartments	7625 Lisa Lane	134 calls
Middleton High School	2100 Bristol Street	117 calls
Costco	2150 Deming Way	99 calls
Kwik Trip	5301 South Ridge Way	92 calls
Kwik Trip	7508 Century Avenue	71 calls

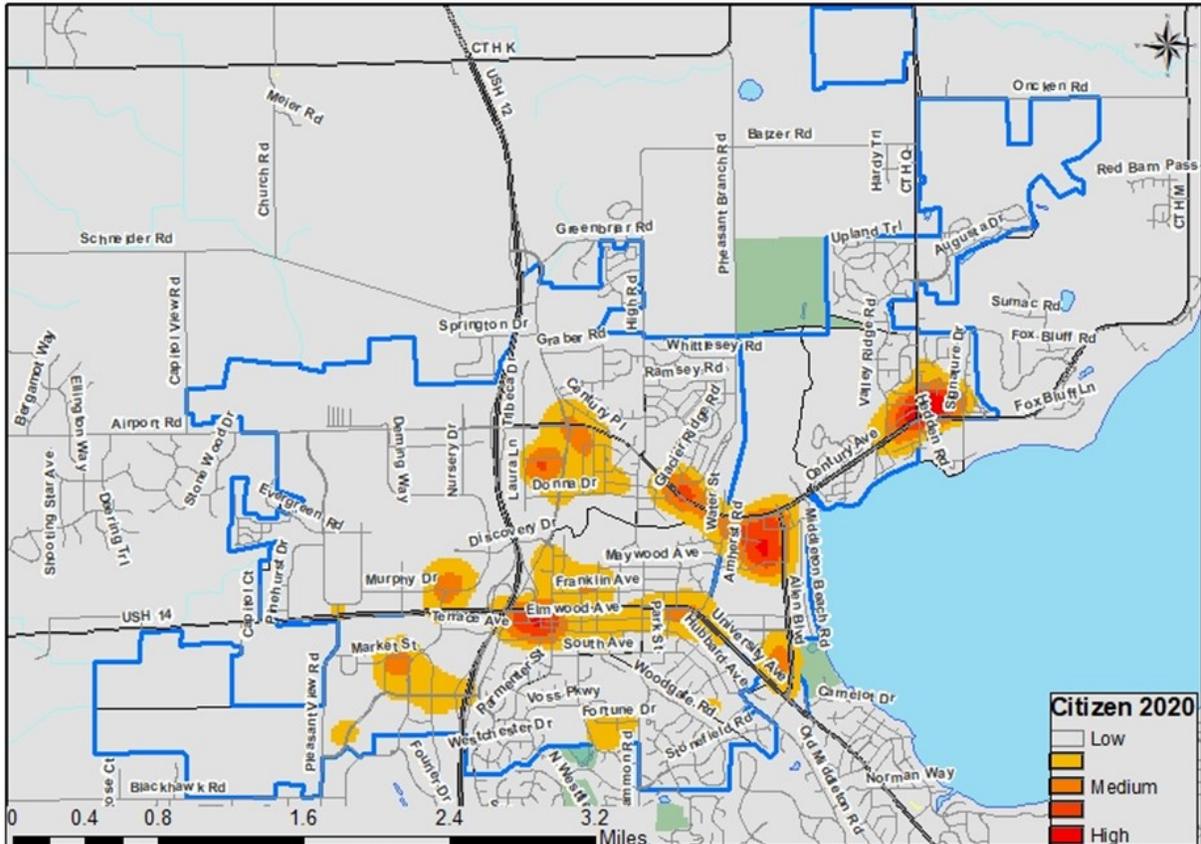
Top Locations of 911 Calls for Service - 2020		
Villa at Middleton Village	6201 Elmwood Avenue	114 calls
Meadow Ridge Apartments	7625 Lisa Lane	46 calls
Costco	2150 Deming Way	43 calls
Voss Haus	6710 Elmwood Avenue	40 calls
Forest Ridge Apartments	2612 Branch Street	25 calls

Calls For Service

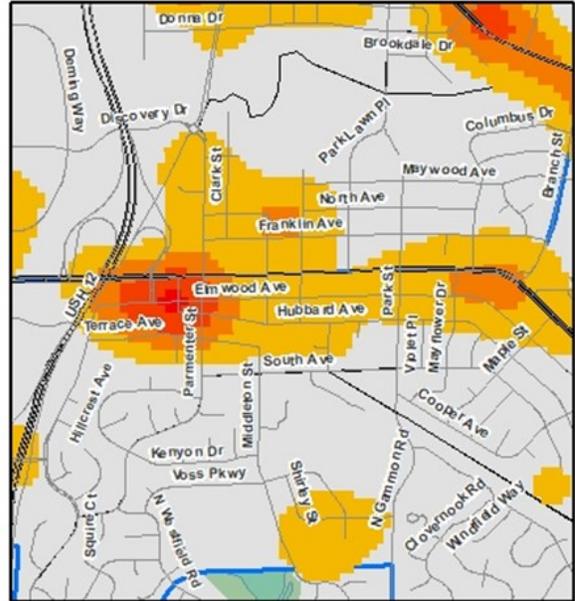
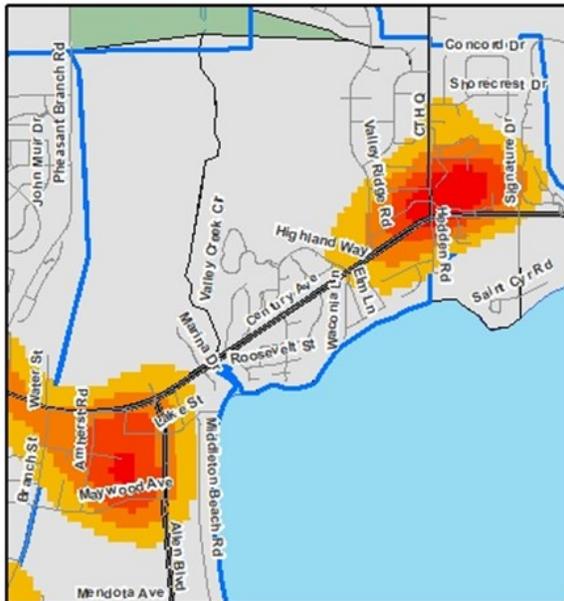
Citizen Generated



City of Middleton Police Department Calls for Service



Excludes all calls for service that were duplicates, cancelled, 911, officer initiated, invalid GPS, or at the police department. SJH 9/12/2020 100:1000

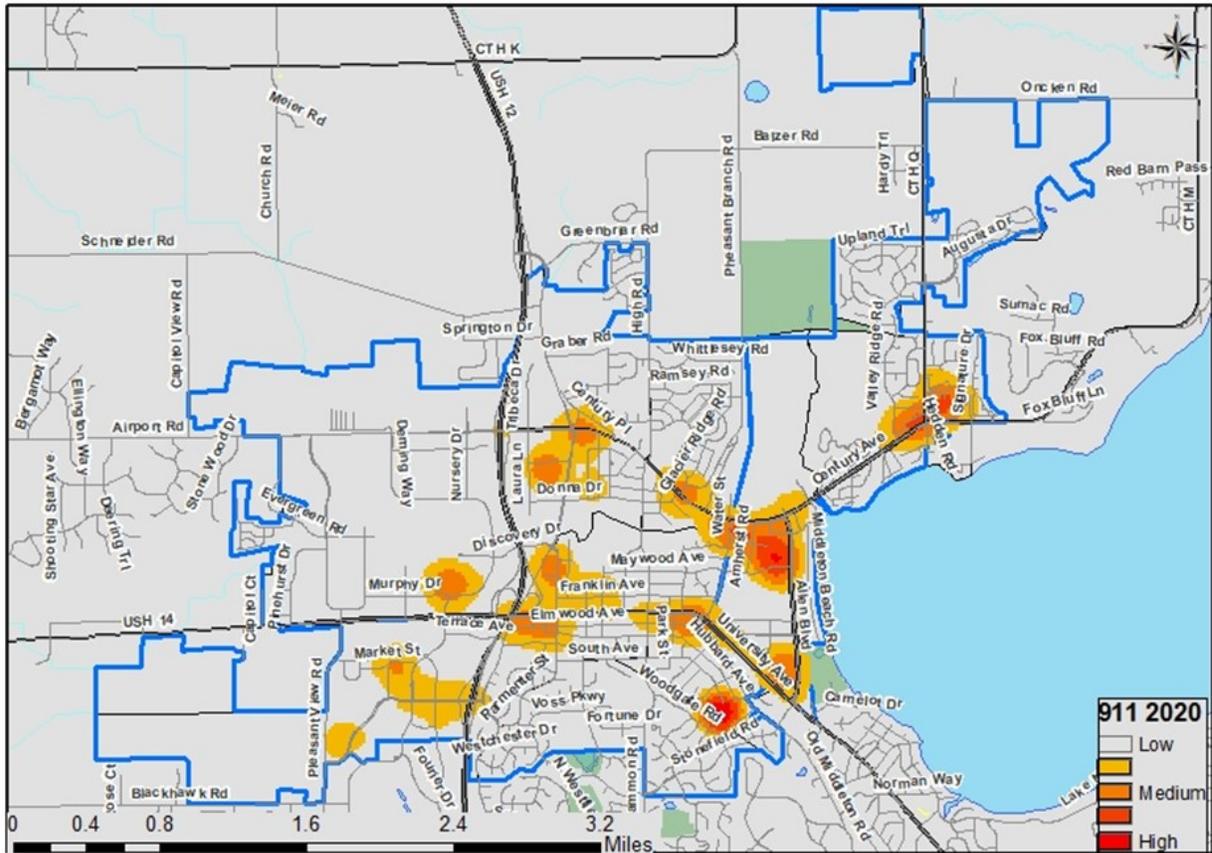


Calls for Service

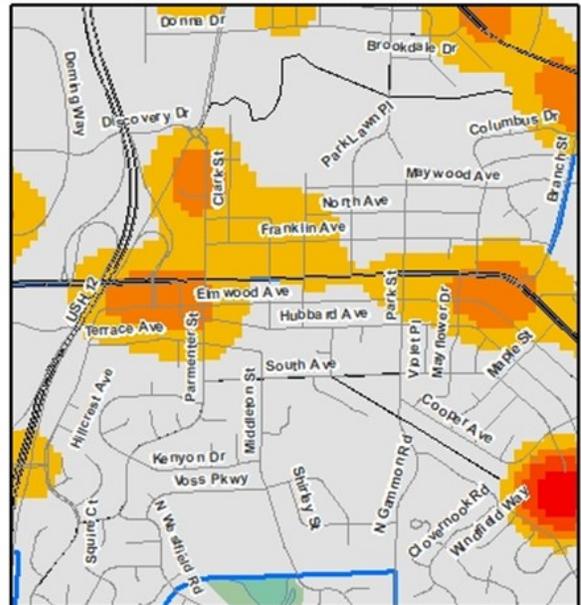
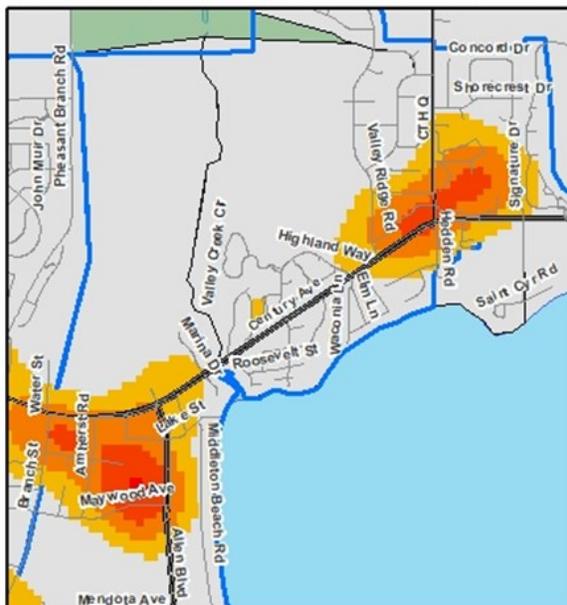
911 Calls



City of Middleton Police Department Calls for Service



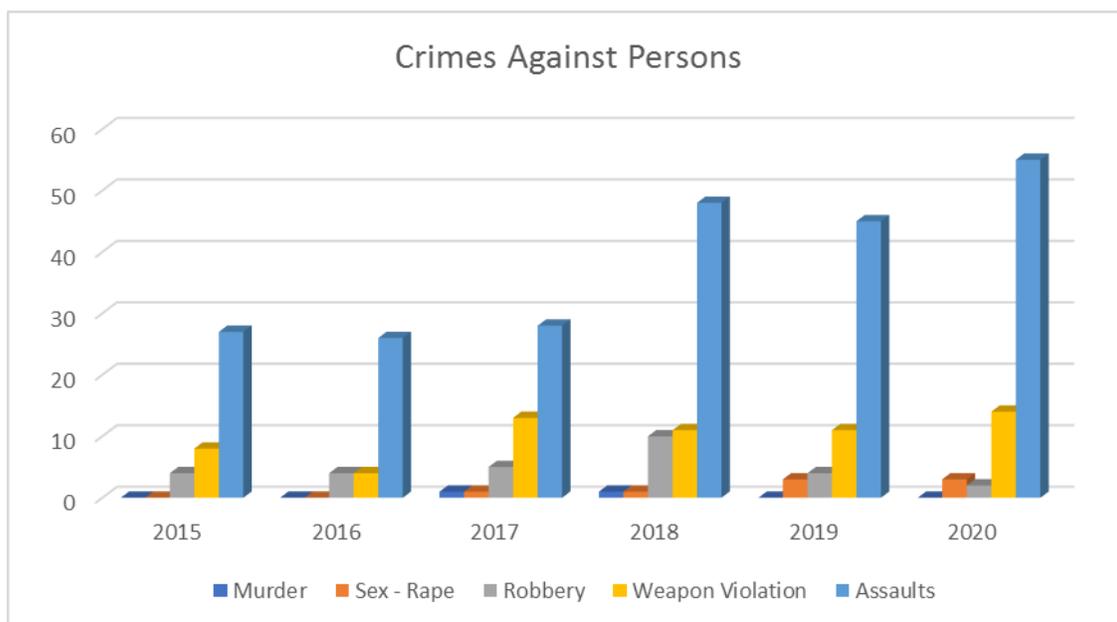
Excludes all calls for service that were duplicates, cancelled, officer initiated, citizen generated, invalid GPS, or at the police department. SJH 5/12/2020 100:1000



Crimes Against Persons

Crime statistics are generally broken down into two separate categories which are crimes against persons and property crimes. In the crimes against persons category there was a slight increase in weapon violations which included several incidents where shots were fired. Luckily, those types of incidents are rare in Middleton, but even a slight increase is concerning. There was also a moderate increase in assaults.

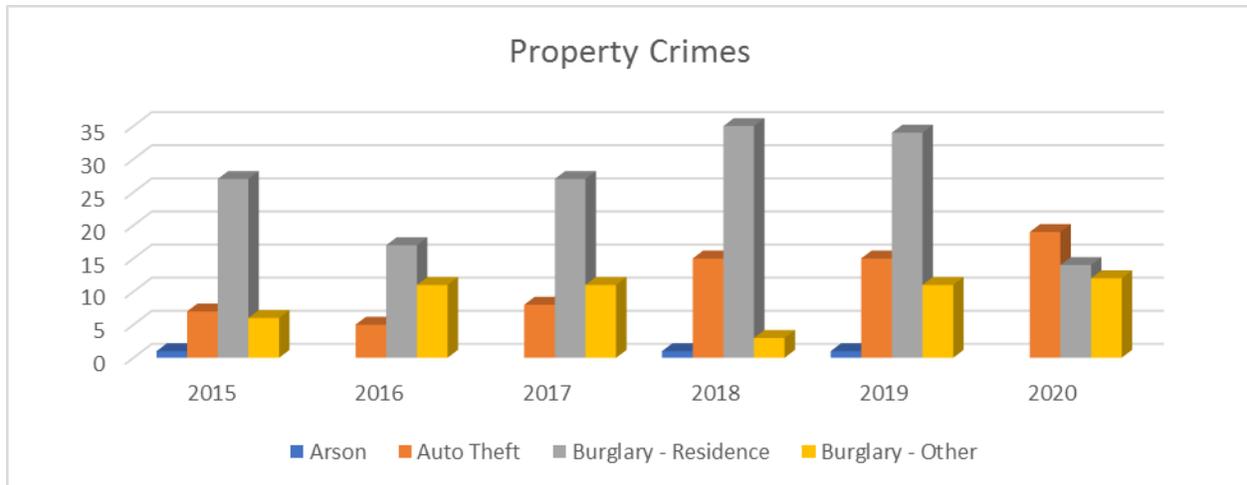
Regarding property crimes, most notably there was a significant decrease in residential burglaries. This may be attributed to there being less opportunities while many citizens were home during the COVID pandemic. We also saw an increase in motor vehicle thefts which is consistent with the trend throughout the county.



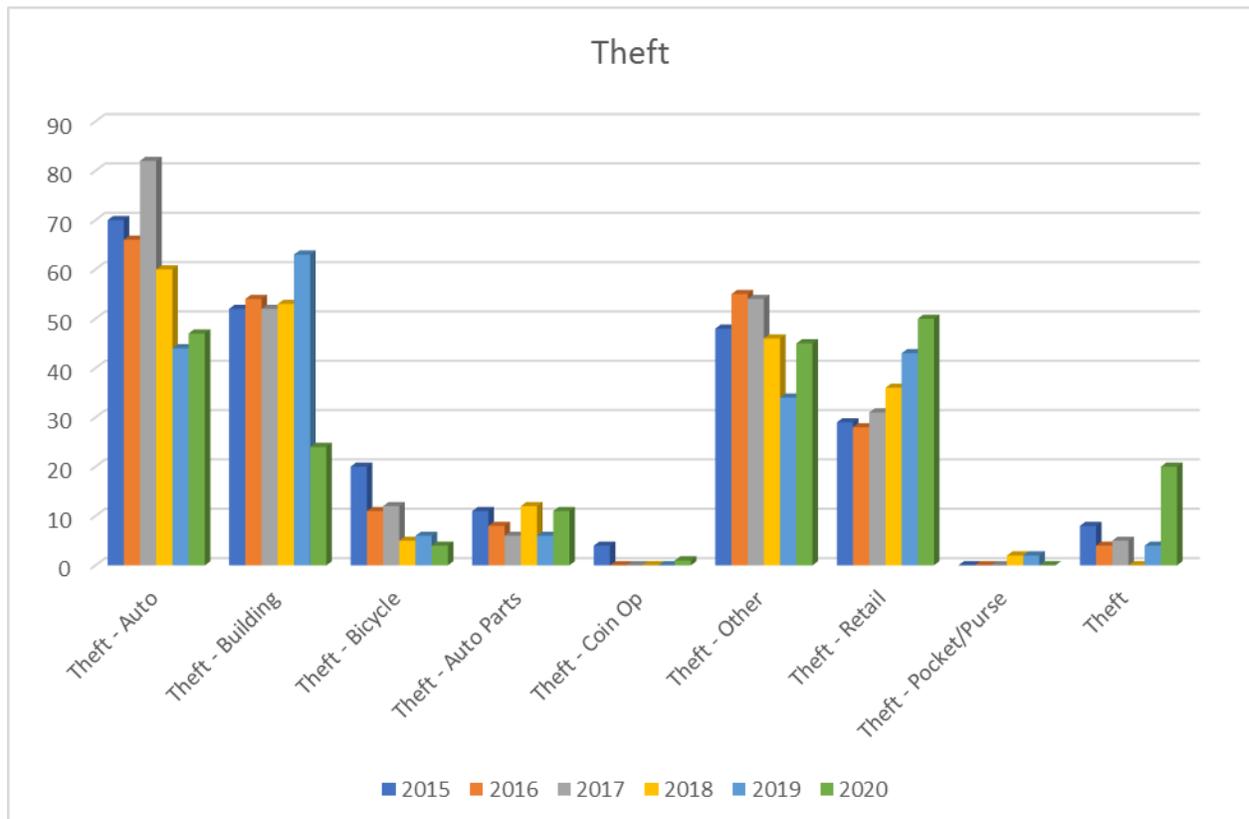
	2015	2016	2017	2018	2019	2020
Murder	0	0	1	1*	0	0
Sex - Rape	0	0	1	1	3	3
Robbery	4	4	5	10	4	2
Weapon Violation	8	4	13	11	11	14
Assaults	27	26	28	48	45	55

*The homicide documented in 2018 was from the officer involved shooting during the Paradigm active shooter event. The Dane County District Attorney determined it was a justified use of deadly force.

Property Crimes



	2015	2016	2017	2018	2019	2020
Arson	1	0	0	1	1	0
Auto Theft	7	5	8	15	15	19
Burglary - Residence	27	17	27	35	34	14
Burglary - Other	6	11	11	3	11	12



Use of Force

Captain Jeremy Geiszler



In 2020 the Middleton Police Department responded to 15,743 calls for service. Of those incidents, Middleton officers utilized some level of force 65 times. This means that force was applied in 0.4% of all incidents that officers responded to.

When looking at the numbers below, it is important to understand that although there only 65 incidents involving use of force, in many of these circumstances there are multiple officers and/or subjects on scene. For example, in 2020, 51 Middleton officers pointed firearms at 45 subjects in 29 separate incidents. One of these incidents involved a high-risk traffic stop

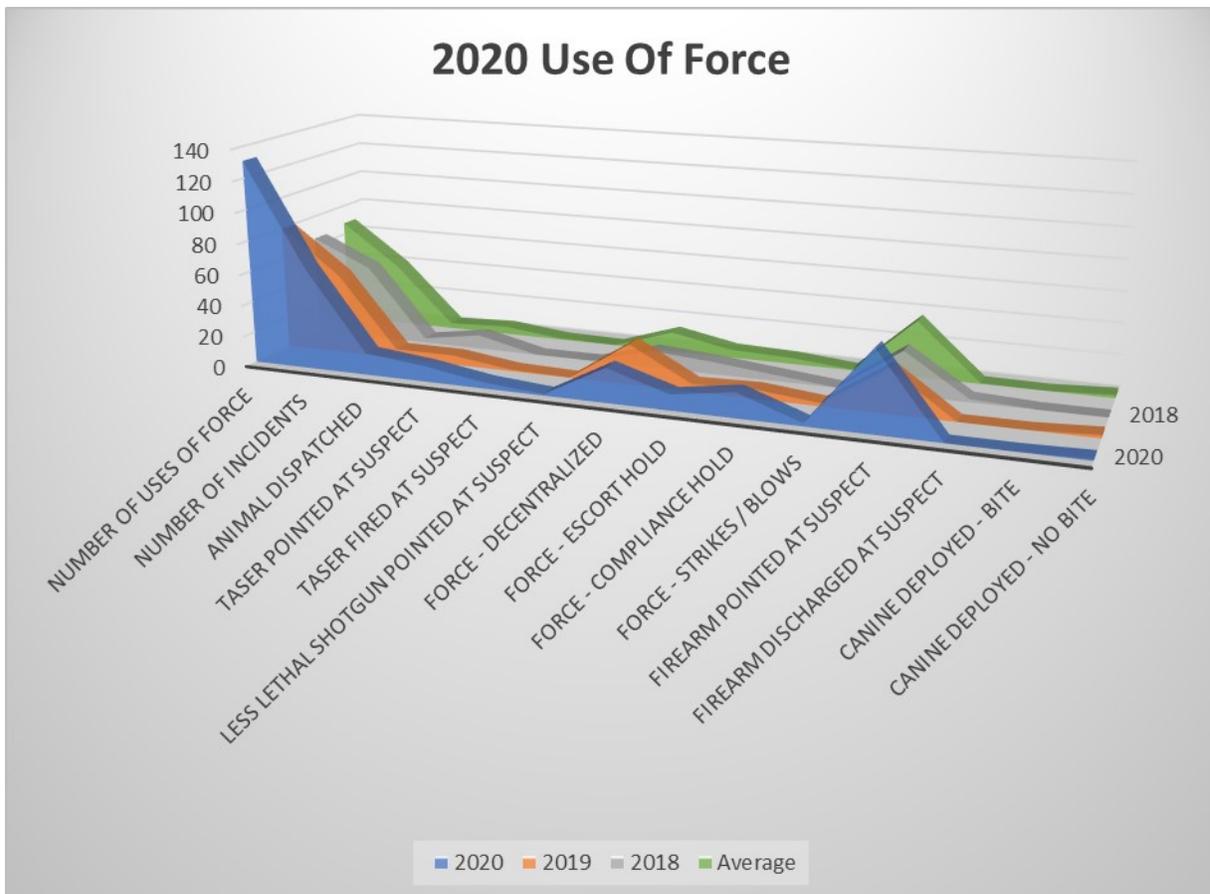
after a shots fired call where four officers pointed their weapons at the three occupants of the vehicle. In another incident three Middleton officers held three subjects at gunpoint after responding to a call for service where a woman reportedly pointed a gun at the complainant.

This year we also began an even more thorough tracking of force for reporting purposes. While the graph below shows there was an increase in the number of uses of force in 2020, that is largely because we are keeping more detailed records of each level of force an officer uses, even those at the lowest level.

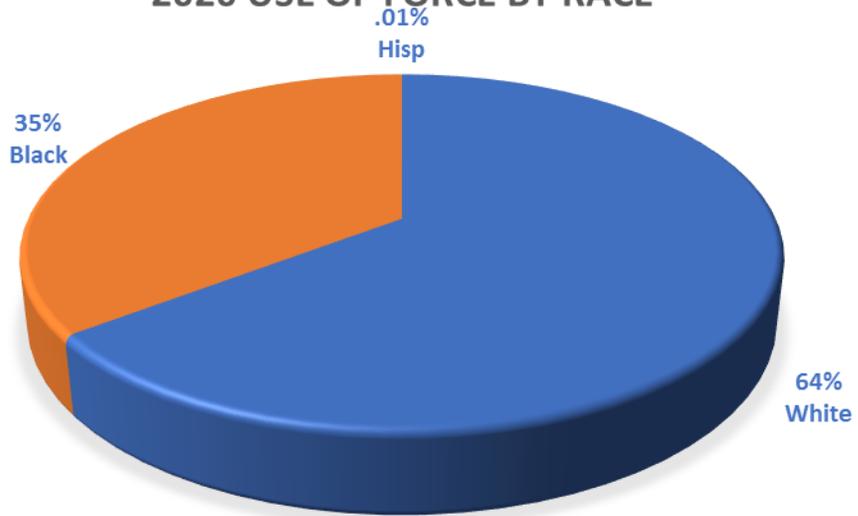
Each use of force above a compliance hold initiates a detailed multi-step review of the incident. In addition to a narrative report, each officer involved in any use of force is required to complete a critical incident report. This report goes to the on-duty supervisor who starts the review process. That review may involve an interview of the officers involved as well as a review of the narrative report and any relevant body or squad camera video. The purpose of this review is to ensure all uses of force were within policy, that the policy was sufficient, and that training and equipment provided to officers was adequate.

After the supervisor reviews the incident, the report is forwarded to the Administrative Captain for a second review. The Captain reviews the same information and determines whether a Critical Incident Review Board (CIRB) will meet for a third review. If certain criteria are met, a CIRB is required by policy, but it can also be requested by a supervisor or the reviewing Captain. The CIRB involves three to five officers who review the incident for the same purpose as the supervisor and Captain. The CIRB reviewed nine incidents in 2020 and found two of those to be out of policy. When this happens, the incident is referred to the officer's direct supervisor for remedial training and/or discipline.

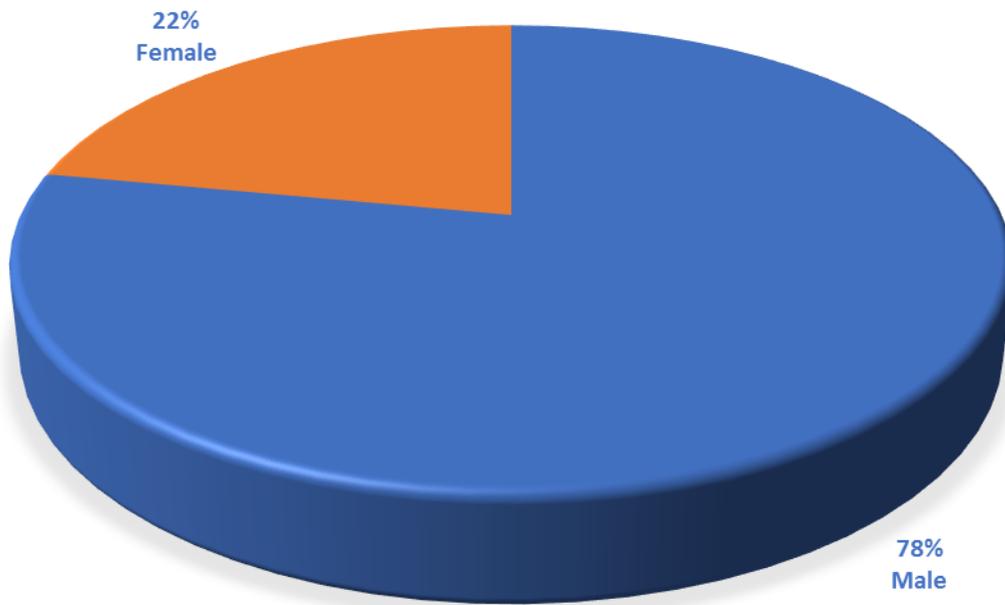
Force Used	Number of Times Reported	Number of Subjects
Animal Dispatched	14	0
Taser Pointed	10	12
Taser Fired	4	4
Less Lethal Shotgun Pointed	1	1
Less Lethal Shotgun Fired	0	0
Decentralized	22	16
Escort Hold	10	7
Compliance Hold	16	13
Strikes / Blows	2	2
Firearm Pointed	51	45
Firearm Discharged	0	0
Canine Bite	0	0
Canine No Bite	1	1



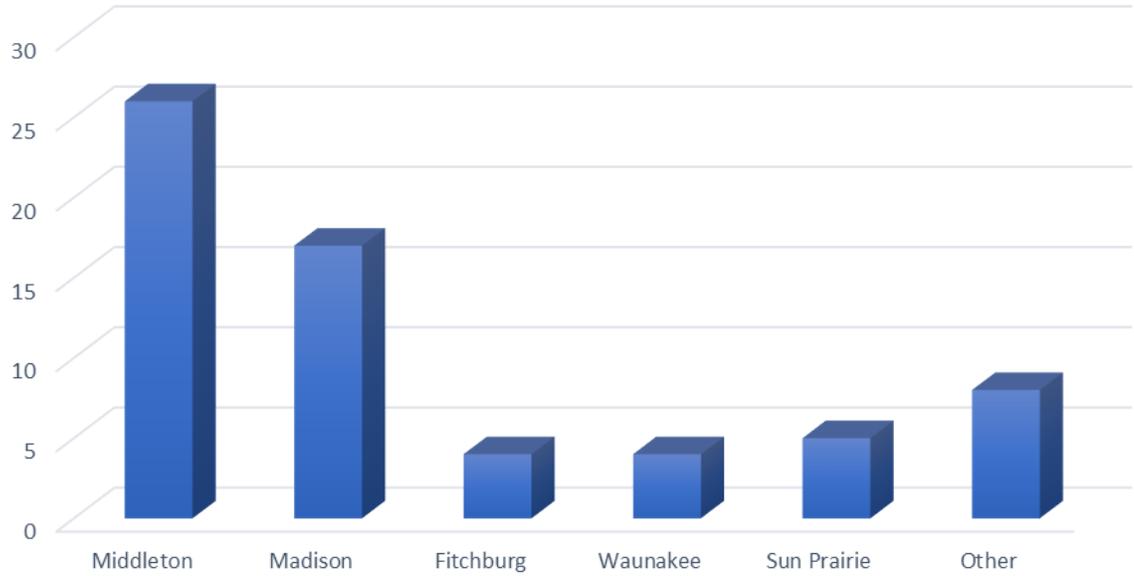
2020 USE OF FORCE BY RACE



2020 USE OF FORCE BY GENDER



2020 Use Of Force By Address Of Subject



Personnel Complaints

Captain Travis Kakuske



The Middleton Police Department takes all allegations against our employees seriously and thoroughly investigate all complaints. Complaints are broken down into the categories listed below.

In 2020, there were 22 complaints filed against our employees, compared to 21 in 2019.

When received, complaints are grouped into one of the following categories:

Use of Force – Excessive or inappropriate use of force.

Property – Money, property, evidence or other valued items have been damaged, or taken and not properly accounted for, receipted, or placed in property/ evidence.

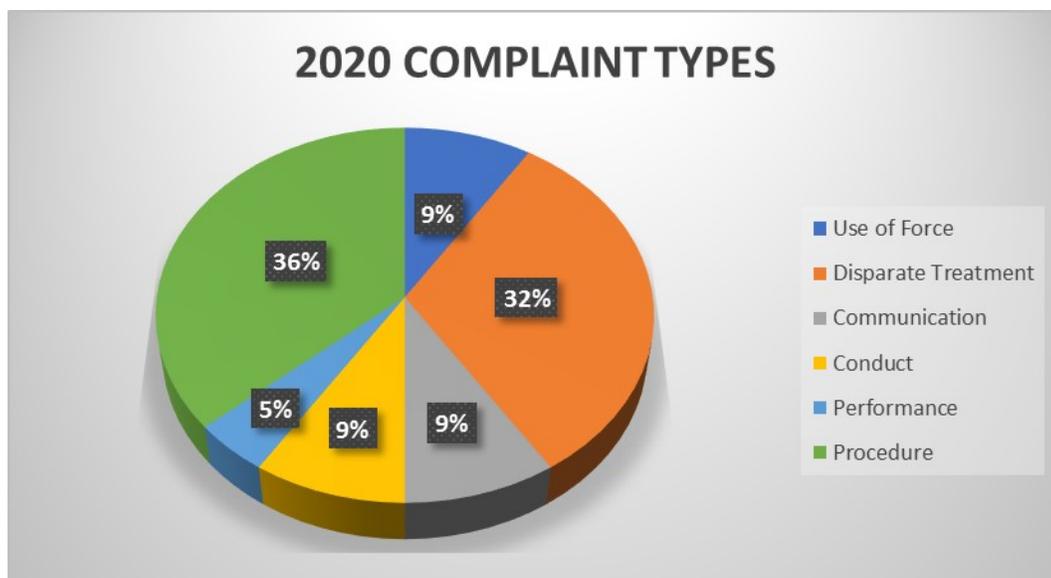
Conduct – Misconduct, other than those more specifically defined by another category, which tends to bring reproach or discredit upon the department.

Disparate Treatment – Treatment of an individual that is different from that of another because of race, sex, age, origin, orientation, status, beliefs, appearance, or handicap.

Communication – Attitude, rude conduct, or verbally abusive conduct other than those addressed in the disparate treatment category.

Performance – Work performance which fails to meet or conform to department standards or requirements of an administrative nature such as lateness, misuse of sick time, etc.

Procedure – Conduct which violates policy, procedures, rules, standards of conduct, or order of a superior officer and which are not more specifically addressed in the performance category.



Most employee complaints will be assigned to a Lieutenant, or the civilian employee's direct supervisor, to investigate. More serious allegations and complaints, or those made against a Lieutenant, are assigned to the Internal Affairs Captain for investigation. All investigations involve interviews of the complainant and involved officers, as well as a review of relevant reports, body camera

video, and/or squad video. When the investigation is complete, it is forwarded to the Internal Affairs Captain for review. Starting in 2020, the city's Public Safety Committee also reviews the synopsis and finding of each complaint. The complaint dispositions are broken down into the following categories:

Unfounded - The investigation has produced sufficient evidence to prove that the act or acts alleged did not occur. This finding shall also apply when individual personnel named in the complaint were not involved in an act that did occur.

Exonerated - The act alleged did occur, but the employee's actions were justified, legal and proper.

Undetermined/No Finding - There is insufficient evidence to either prove or disprove the allegation.

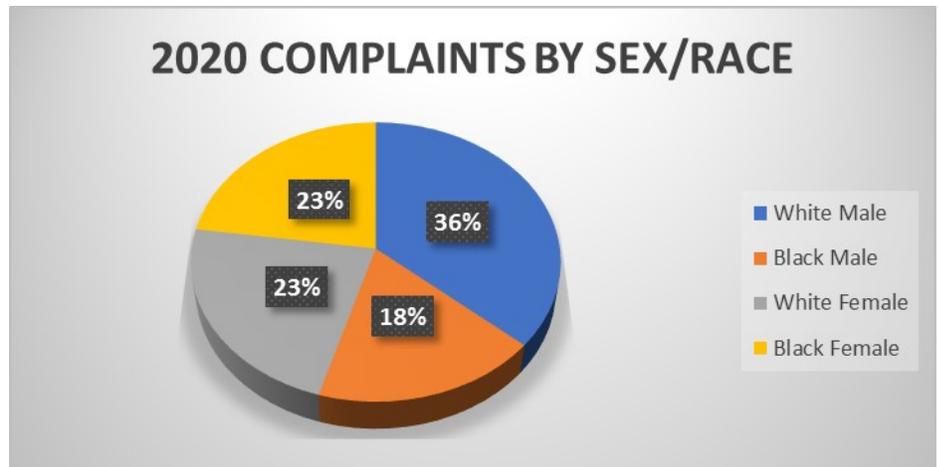
Unintentional Error - The act (or omission) did occur and it is deemed improper, but was the result of an employee's mistake made in good faith.

Sustained - The investigation disclosed enough evidence to prove the allegation.

Misconduct Not Based On Complaint - Investigation in to the complaint reveals other actions that would be a violation of policy, operating procedure, rules, standards of conduct, or law, but these actions were not a part of the original complaint.

Policy Failure - The employee's actions were in accordance with policy, procedure, or rules, but there is some flaw in the policy that permitted the actions, or there is no applicable policy to address the situation and/or the employee's actions.

Withdrawn - The complainant has withdrawn the complaint, and no further investigation or action is warranted.



In 2020, the complaint dispositions were broken down as follows:

